

Introduction

Waiver Basics

HCBS Roles
and
Responsibilities

Assurances in
Action

Level of Care

Service Plan

Qualified
Providers

Health and
Welfare

Financial
Accountability

Administrative
Authority

Welcome

Training for Case Managers: Home and Community-Based Services (HCBS) Waiver Assurances to Improve Quality

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Welcome and Purpose

- Introduce Online Case Manager Training
- Test Train-the-Trainer companion resource
- Identify best dissemination plans

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Your Role in this Session

- Place yourself in role of Case Manager or Trainer
- Assess opportunities for making training more relevant
- Identify glitches

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Background

- CMS initiative under MFP TA Demonstration
- Developed by Muskie School under contract with Ascillon
- Two modalities: Online and train-the-trainer

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Focus of Case Manager Training

- HCBS waiver basics
- Roles and responsibilities
- Federal waiver assurances
- Role of Case Manager in meeting assurances

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On-Line Learning + 's

- Convenience
- Cost-Effectiveness
- Consistency

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Key Elements of Instructional Design

1. Layered Instructional Content
2. Learner Self-Assessments
3. Case Study Approach
4. Reflections for local application

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Trainer's Manual

For On-Site Classroom
Training